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**Cybersecurity — Security  
recommendations for establishing  
trusted connections between devices  
and services**

*Cybersécurité — Recommandations de sécurité pour l'établissement  
de connexions de confiance entre dispositifs et services*





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## Foreword

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This document was prepared by Joint Technical Committee ISO/IEC JTC 1, *Information technology*, Subcommittee SC 27, *Information Security, cybersecurity and privacy protection*.

Any feedback or questions on this document should be directed to the user's national standards body. A complete listing of these bodies can be found at [www.iso.org/members.html](http://www.iso.org/members.html) and [www.iec.ch/national-committees](http://www.iec.ch/national-committees).

## Introduction

With the development of the internet of things (IoT), mobile services, cloud computing, big data and artificial intelligence (AI), it is essential to establish trusted connections between devices and services in a growing number of scenarios.

Security channels [e.g. secure sockets layer (SSL) or transport layer security (TLS) protocols] are used between devices and services to protect confidentiality and integrity of data, but it is not enough. It is essential for the service to distinguish data collected by sensors of the authorized device from those of other devices or data forged by adversaries. Thus, the service should be able to ensure that the data comes from the authorized device.

In addition, it is crucial for the device to distinguish the genuine service from unintended services or malicious services. In this way, it should be able to reliably identify the genuine and intended service, in particular for cloud services, which may have thousands of such services running.

Identity without a reliable root of trust can be forged, so controls are critical to ensure the utilization of reliable roots of trust. The requirements for establishing reliable virtualized roots of trust are described in ISO/IEC 27070.

Mutual authentication between a device and a service is essential for preventing impersonation attacks. While insufficient in itself, remote attestation between a device and a service is also critical for protecting the data handling processes and establishing a security channel to prevent interception by an adversary on the communication network.

Data captured from sensors integrated in the device, input by users, or generated (or processed) by algorithms in the device should have a label and be digitally signed (or by other crypto mechanisms) using the device's particular key designed for this purpose, to protect the integrity and authenticity of the data. It is possible that services know the parameters of the sensor device which can help it to process the data. Trusted connections have a strong relationship with hardware security modules (HSM), trusted computing (TC), public key infrastructure (PKI) and certification authority (CA) technology. Trusted connection issues can be broken down into several sub-categories such as:

- hardware security modules to establish the reliable root of trust;
- identity of devices and services issued by trusted parties;
- mutual authentication and key establishment between devices and services to establish a security channel;
- mutual remote attestation (or environment assurance) between devices and services;
- data identity to keep the data integrity and authenticity long term.

This document proposes security recommendations for establishing trusted connections between devices and services, which would help the related organisations to set up HSM in devices (including mobile devices, PCs, or IoT devices) and in the infrastructure of cloud services. This document can help to build a trusted environment. This document can also help trusted third parties (i.e. CA) to issue certificates to devices and services, and help applications to mitigate against attacks and identify forged data from the sensors.



# Cybersecurity — Security recommendations for establishing trusted connections between devices and services

## 1 Scope

This document provides a framework and recommendations for establishing trusted connections between devices and services based on hardware security modules. It includes recommendations for components such as: hardware security module, roots of trust, identity, authentication and key establishment, remote attestation, data integrity and authenticity.

This document is applicable to scenarios that establish trusted connections between devices and services based on hardware security modules.

This document does not address privacy concerns.

## 2 Normative references

The following documents are referred to in the text in such a way that some or all of their content constitutes requirements of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

ISO/IEC 27070, *Information technology — Security techniques — Requirements for establishing virtualized roots of trust*